



August 20, 2010

RE: Acute Member Benefit Change

Dear Care1st Member,

Due to Arizona's huge budget problems and more people being added to the Medicaid Program, after 10/1/2010, Care1st Health Plan Arizona, Inc (Care1st) under the direction of AHCCCS Administration, will no longer pay for certain medical care for anyone who is 21 years old or older.

The medical services that will no longer be covered are:

1. Most dental care
2. Bone anchored hearing aids and cochlear implants
3. Insulin pumps
4. Percussive vests
5. Orthotics
6. Visits to a podiatrist
7. Pancreas transplants (except when a pancreas transplant and a kidney transplant are done at the same time)
8. Lung transplants
9. Allogeneic unrelated hematopoietic cell transplants
10. Heart transplants for non-ischemic cardiomyopathy
11. Liver transplants for persons with hepatitis C
12. Visits to the doctor when you have no specific complaint and are not being treated for any symptoms (well exams)
13. Microprocessor-controlled lower limbs and joints for lower limbs

The medical service that will now be limited is:

Outpatient Physical Therapy Limit of 15 visits per contract year (10/1 through 9/30)

Non emergency medical transportation for certain adult populations may be limited if approved by the federal government. This change will not take place on 10/1/2010.

For more information, visit the AHCCCS website at:

<http://www.azahcccs.gov/reporting/legislation/2010/BenefitChanges.aspx>

If you are a Qualified Medicare Beneficiary, we will continue to pay your Medicare deductible and coinsurance for these services.

If you have questions, please contact us Monday through Friday between 8:00 am and 5:00 pm at 602-778-1800 or toll-free at 1-866-560-4042. TTY users may call 1-800-367-8939.

Member Services

Care1st Health Plan Arizona, Inc.

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