



## **Advantica System Upgrade Notice**

**February 26, 2015**

***Dear Care1st and ONECare Dental Providers and Staff:***

Our dental benefits partner, Advantica is performing a system upgrade beginning Thursday evening, February 26, 2015 through Sunday evening March 1, 2015. Access to the Advantica website will be temporarily unavailable during this time.

Care1st and Advantica thank you in advance for your patience and understanding as we continue to improve our provider experience.

If you have any questions or need assistance, please call Care1st Provider Network Operations 602.778.1800 or 866.560.4042 (Select Option 5, then 7). You may also contact Advantica directly at 800.429.0495.

***Thank you!***

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**Provider Network Operations**  
**Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)**  
**Email [PNOaz@care1st.com](mailto:PNOaz@care1st.com)**  
**Fax 602.778.1875**  
Visit our website at [www.care1st.com/az](http://www.care1st.com/az)