

Dental Electronic Claims Submission, Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) Options

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Care1st understands that time-consuming administrative tasks can jeopardize time spent with patients and result in added costs for your practice. Our dental benefits partner, Advantica, also understands your needs as a provider. That is why they offer quality provider technology and services that improve operational efficiencies and minimize expenditures. Electronic claims can be submitted through Emdeon, EHG, Tesia, or directly through Advantica's website. Advantica partners with NEA to allow dental offices to electronically transmit x-rays, perio charts, intraoral photos, EOBs and any other required information for insurance carriers to view in support of electronic claims. Advantica also works with Emdeon to offer EFT and ERA for dental providers.

➤ **ELECTRONIC CLAIMS SUBMISSION OPTIONS**

Claims may be electronically submitted from your clearinghouse or directly. Your practice management system may offer integration options with one or more of these solutions.

- **Emdeon.** Emdeon partners with most dental software vendors. To begin submitting claims electronically to Advantica contact your software vendor and discuss set up for submission of electronic claims to Emdeon. Make sure you provide the Advantica Payer ID 43168.
- **EHG – EDI Health Group, Inc. – DentalXChange.** To enroll go to: <http://www.dentalxchange.com/partners/WebClaim> and click on Services > Provider Services > Claims Connect > Get Started or call 800.576.6412 ext. 455. Advantica Payer ID 43168
- **Tesia.** To enroll contact call 800.724.7240 or e-mail sales@TesiaSupport.com. Visit the Tesia website at www.tesia.com. Advantica Payer ID 43168.
- **Advantica Web Portal.** Providers can also submit claims, check eligibility and confirm benefits through Advantica's online provider portal. To register, go to www.advanticabenefits.com/providers and click on "Dental Provider Registration".

- **ELECTRONIC ATTACHMENTS TRANSMITTAL** Submit attachments using NEA-Fast. To register online, go to www.nea-fast.com and click on "REGISTER NOW". Choose "Dental" and click "Next". You can also register via phone by calling 800.782.5150 (Select Option 2).

➤ **EFT** Advantica works with Emdeon

- **Option 1:** To enroll for EFT online, register by visiting: <https://www.emdeondental.com/> choose the "Providers" drop down menu at top of screen and then select "ePayment Enrollment"
- **Option 2:** Contact an Emdeon Dental Enrollment representative to start their enrollment process by dialing 888-255-7293.

When prompted, enter Advantica Payer ID 43168. If you are already enrolled just link your Emdeon account with the Advantica Payer ID.

- **ERA** Advantica works with Emdeon. To enroll, go to www.emdeon.com/epayment/enrollment.com and complete the online enrollment form. When prompted, enter Advantica Payer ID 43168. If you are already enrolled just link your Emdeon account with the Advantica Payer ID.

If you have any questions or need assistance, please call Care1st Provider Network Operations 602.778.1800 or 866.560.4042 (Select Option 5, 7). You may also contact Advantica directly at 800.429.0495.