

July 13, 2015

## Provider Network Operations Mailing 2015

Dear Care1st & ONECare Providers and Office Staff:

The *2015 Summer Provider Network Operations Mailing and Quick Reference Guide* are available on our website. In addition to a link to the complete mailing, a link to the Quick Reference Guide only is also available. You may view, search and print as needed.

This network mailing is designed to provide updates, helpful reminders and tools needed to effectively and efficiently care for our members. Reference tools, updated forms and our Quick Reference Guide, which is specifically designed to be a useful reference tool for you and your staff, are included.

The Quick Reference Guide includes information on *more than 70 topics*: Everything from advanced directives, AHCCCS accessibility and availability standards, behavioral health, health plan contact phone #s, claims and reimbursement, EDI, EFT, fraud/waste/abuse, to prior authorization tips, and much, much, more. Please check it out!

To access the mailing and updated Quick Reference Guide go to [www.care1st.com/az/](http://www.care1st.com/az/) > Care1st > Providers > Mailings and Newsletter.

If you do not have access to the internet to download and print or prefer a hard copy of the mailing, please contact Provider Network Operations at the number below.

*Thank you!*