



Change in Coverage for Orthotic Devices for
Members Who Are 21 Years and Older
Effective August 1, 2015

August 6, 2015

Dear Care1st Providers and Staff:

AHCCCS has expanded its coverage of orthotic devices for **members who are 21 years and older**. Beginning August 1, 2015, orthotics are covered for AHCCCS members 21 years of age and older when all of the following apply:

- The use of the orthotic is medically necessary as the preferred treatment option consistent with Medicare Guidelines.
- The orthotic is less expensive than all other treatment options or surgical procedures to treat the same diagnosed condition.
- The orthotic is ordered by a Physician or Primary Care Practitioner.

There is no change in coverage of orthotic devices for members who are under 21 years of age. For members under the age of 21, AHCCCS covers orthotics when they are medically necessary and the orthotics cost less than other treatments that are as helpful for the condition.

Prior Authorization is required for orthotics and Hanger is our exclusive contracted provider.

If you have any questions or do not have internet access and would like us to send you a hard copy of the Prior Authorization Guidelines please call Provider Network Operations at the numbers below.

Thank you!

Provider Network Operations
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Fax 602.778.1875
Visit our website at www.care1st.com/az