

## COUNTDOWN TO ICD-10!

DAYS
37

August 24, 2015

Dear Providers and Office Staff:

### Care1st/ONECare ICD-10 Activity

- We are actively testing claims containing ICD-10 codes with select providers rendering a broad spectrum of services
- To-date test results for ICD-10 claims processing and remit generation have been successful
- We have completed testing with several hospitals, facilities, and providers and we continue to test with others
- AHCCCS health plan required test claim scenarios are scheduled to be completed by the health plans between July and September
- CMS optional health plan testing will be available between July and October
- CMS is actively testing with providers

### Implementation Deadline

ICD-10 replaces the current ICD-9 coding for the classification of disease or health condition, symptoms, and causes, used by hospitals, providers, and others, and is required to be implemented for *outpatient dates of service on or after October 1, 2015 and inpatient dates of discharge on or after October 1, 2015.*

### **Prior Auth Submissions - UPDATE!**

- Authorization requests submitted on or before September 30, 2015 are submitted with ICD-9 codes.
- Authorization requests submitted on or after October 1, 2015 are submitted with ICD-10 codes.
  - Please follow the guidelines above. Requests with incorrect coding will be pended for more information and delay the processing of your request and your request may be voided as incomplete if we are unable to obtain the proper coding information from your office.

### **Claim Submissions**

- Claims for dates of service or dates of discharge on or before September 30, 2015 are submitted with ICD-9 codes.
- Claims for dates of service or dates of discharge on or after October 1, 2015 are submitted with ICD-10 codes.
- Claims for dates of service 10/1/15 and after may be billed with an ICD-10 code and can be processed without issue even if the authorization was obtained prior to 10/1/15 with an ICD-9 code(s).

### Provider Information

- Provider resources are available from CMS to help with the transition of ICD-9 to ICD-10. The CMS links is <http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>.
- ICD-10 is used for:
  - Diagnosis codes (ICD-10-CM) for all providers
  - Inpatient hospital procedures (ICD-10-PCS)
- Provider documentation:
  - Codes must be supported by medical documentation and because ICD-10 codes are more specific, more documentation may be necessary
  - Revenues may be impacted by specificity

***Please pass this information on to your prior auth, coding and billing departments.***

***Thank you!***

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**Provider Network Operations Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)**

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**Claims Customer Service Ph 602.778.1800 or 866.560.4042 (Options in order: 5, 4)**

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