

## COUNTDOWN TO ICD-10!

DAYS
19

September 11, 2015

Dear Providers and Office Staff:

### Care1st/ONECare ICD-10 Activity

- We are continuing to actively test claims containing ICD-10 codes with select providers rendering a broad spectrum of services
- To-date test results for ICD-10 claims processing and remit generation have been successful
- We have completed testing with several hospitals, facilities, and providers and we continue to test with others
- We also completed AHCCCS and CMS health plan test claim scenarios
- CMS continues to actively test with providers

### Implementation Deadline

ICD-10 replaces the current ICD-9 coding for the classification of disease or health condition, symptoms, and causes, used by hospitals, providers, and others, and is required to be implemented for *outpatient dates of service on or after October 1, 2015 and inpatient dates of discharge on or after October 1, 2015.*

### Prior Auth Submissions

- Authorization requests submitted on or before September 30, 2015 are submitted with ICD-9 codes.
- Authorization requests submitted on or after October 1, 2015 are submitted with ICD-10 codes.
  - Please follow the guidelines above. Requests with incorrect coding will be pended for more information and delay the processing of your request and your request may be voided as incomplete if we are unable to obtain the proper coding information from your office.

### Claim Submissions

- Claims for dates of service or dates of discharge on or before September 30, 2015 are submitted with ICD-9 codes.
- Claims for dates of service or dates of discharge on or after October 1, 2015 are submitted with ICD-10 codes.
  - For example:
    - UB04 claims with dates of service than span across 10/1 are submitted with ICD-10 codes.
    - CMS1500 claims must be split to submit services with dates of service 9/30/15 and prior with ICD-9 codes and services with dates of service 10/1/15 and after with ICD-10.
- Claims for dates of service 10/1/15 and after may be billed with an ICD-10 code and can be processed without issue even if the authorization was obtained prior to 10/1/15 with an ICD-9 code(s).

### Provider Information

- Provider resources are available from CMS to help with the transition of ICD-9 to ICD-10. The CMS link is <http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>.
- ICD-10 is used for:
  - Diagnosis codes (ICD-10-CM) for all providers
  - Inpatient hospital procedures (ICD-10-PCS)
- Provider documentation:
  - Codes must be supported by medical documentation and because ICD-10 codes are more specific, more documentation may be necessary
  - Revenues may be impacted by specificity

***Please pass this information on to your prior auth, coding and billing departments.***

***Thank you!***

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**Provider Network Operations Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)**

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**Claims Customer Service Ph 602.778.1800 or 866.560.4042 (Options in order: 5, 4)**

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