



Advantica Provider Portal Enhancements!

January 12, 2016

Dear Care1st Dental Providers and Staff:

Care1st’s dental partner, Advantica, has recently enhanced their website to allow providers to view claims status and remittance advices across all locations and all providers simultaneously through the Provider Portal! The additional options and the screen prints below illustrate the enhancements. The Provider Portal is located on Advantica’s website: www.advanticabenefits.com/providers.

Viewing Claim Status

After logging in, you now have options under locations and providers to “Select All Locations” and/or “Select All Providers”.

Viewing Remittance Advice Options

After logging in, you now have options under locations and providers to “Select All Locations” and/or “Select All Providers”.

View EOB

If you need assistance accessing the portal please e-mail ProviderRelations@advanticabenefits.com or call (866) 354-2020. If you have not yet registered for the portal go to www.advanticabenefits.com/providers and there is a registration link in the center of the page! And as always our Provider Network Operations Team is here to help you. Our contact information is below.

Thank you!