



UPDATES TO PRIOR AUTHORIZATION GUIDELINES

Effective April 1, 2016

March 1, 2016

Dear Care1st and ONECare Providers and Staff:

Please note the following changes effective 4/1/2016.

- *Attachment I J Codes and Q Codes Requiring Authorization* is refreshed with multiple additions and deletions.
- *Attachment II ASC Procedures that Require Prior Authorization* is updated to remove deleted codes and add the re-sequenced codes.
- *Attachment III In-Office Procedures that Require Prior Authorization* is updated to remove deleted codes and add the re-sequenced codes.
- The prior authorization requirement for diabetic exams performed by Ophthalmologists was eliminated.
- Footer notation added that all “new” or “re-sequenced” codes require prior authorization.

Additionally, we added clarifying language to some categories of service, as outlined below.

- The Diabetic Education category includes all Nutritional Services.
- *Attachment III In-Office Procedures that Require Prior Authorization* are in addition to procedures requiring authorization noted elsewhere in the guidelines.
- The Pain Management category includes all nerve stimulators and kyphoplasty.
- The Sterilization Procedures category - signed federal consent form required for sterilization, federal consent form not required for hysterectomy.

The updated Guidelines are available at www.care1st.com/az in the following location:

Care1st > Providers > Prior Authorization Guidelines and Criteria

Please help us to serve you better!

Please make certain your treatment authorization requests are checked “Routine” or “Urgent” as medically appropriate. This reduces additional outreach to you, resulting in faster turnaround for all authorization requests!

If you have any questions or do not have internet access and would like us to send you a hard copy of the Prior Authorization Guidelines please call Provider Network Operations at the numbers below.

Thank you!

Provider Network Operations
Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)

Email PNOaz@care1st.com

Fax 602.778.1875

Visit our website at www.care1st.com/az

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info