



SONORA QUEST

March 3, 2016

Sonora Quest Laboratories is the exclusive contracted outpatient lab for Care1st and ONECare members.

- Members directed for lab testing should be sent only to Sonora Quest*
- Labs drawn in the office and sent out for processing should be sent only to Sonora Quest*

For a listing of Sonora Quest patient service locations, visit www.sonoraquest.com and select the “Locations & Scheduling” tab at the top of the home page. Web-based patient service center appointment scheduling is also available and offers members the ability to schedule an appointment for a convenient day and time, resulting in reduced wait time upon arrival at a patient service center. The web based scheduling system is available 24 hours a day. Although appointments are encouraged, walk in appointments are also available during scheduled hours of operation.

Sonora Quest is a full service lab and is able to perform all lab tests, including complete drug screenings and maternity workups.

*All outpatient laboratory services should be sent to Sonora Quest for processing to avoid claim denials for services referred to non-contracted laboratories.

If you have any questions or need assistance, please contact Provider Network Operations at the number below.

Thank you!

Provider Network Operations

Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)

Fax 602.778.1875

Visit our website at www.care1st.com/az

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info