

Care1st Provider Portal Enhancements

March 29, 2016

Recently, Care1st made several enhancements to the Member Eligibility section of the secure Provider Portal. The look and feel was updated, and additional data fields added to make the information more meaningful and useful for users.

What Changed?

We added the following:

- Member's mailing address (if there is no mailing address, or the mailing address and the residential address are the same, the field will reflect N/A)
- PCP group name and phone number
- Dental provider information
 - Dental home name (assigned dentist name)
 - Dental group name
 - Dental phone
 - Dental effective date
 - If no dentist is assigned, i.e. adult members, the fields will reflect N/A
- Link to AHCCCS Online <https://azweb.statedicaid.us/Account/Login.aspx> with directions on how to obtain member co-pay information
- Status legend to indicate member's enrollment status, i.e. A = Active and D = Disenrolled

New Format

Member Information

| MEMBER NAME | MEMBER NUMBER | DOB | SEX | GROUP CD | EFF DATE | STATUS | LOB |
|-------------|---------------|-----|-----|----------|-----------|--------|-----|
| | | | M | 2210*1 | JUN-27-11 | A | DD |

| RESIDENTIAL ADDRESS | MAILING ADDRESS | PHONE |
|---------------------|-----------------|-------|
| | | |

Status

Provider Information

| PCP NAME | PCP GROUP NAME | PCP PHONE | PCP EFF DATE |
|---------------------|-----------------------------|--------------|--------------|
| VAZQUEZ, FERNANDO E | MOUNTAIN PARK HEALTH CENTER | 602/243-7277 | AUG-31-15 |

Dental Information

| DENTAL HOME NAME | DENTAL GROUP NAME | DENTAL HOME PRIMARY PHONE | DENTAL HOME EFF DATE |
|-------------------|---------------------------------|---------------------------|----------------------|
| CLARK, JENNIFER M | FOUR PEAKS FAMILY DENTISTRY PLC | 480/994-9485 | AUG-01-14 |

To obtain member copay information, please visit AHCCCS Online at <https://azweb.statedicaid.us>. Once in the member's record click on the CoPayment tab and open the CoPay Level Reference Document.

AHCCCS Link

Eligibility History Data

| GROUP CD | BEGIN DATE | END DATE |
|----------|------------|-----------|
| 1112 | JUN-08-10 | JUN-26-11 |
| 111B | MAY-01-10 | JUN-05-10 |

Status legend

Status:
A - Active
D - Disenrolled

If you have questions when reviewing the updates online please use the information below to contact us.

Thank you!

Provider Network Operations

Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7) Fax 602.778.1875

E-mail: pnoaz@care1st.com Visit our website at www.care1st.com/az

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