



Advantica Dental Provider Portal Videos Now Available!

April 8, 2016

Dear Care1st Dental Providers and Staff:

Care1st's dental partner, Advantica, has recently posted How-To videos to their website. Each brief video is intended to provide assistance so your team can maximize the tools available on Advantica's dental provider portal.

1. ▶ How to, Register.
2. ▶ How to, Login to your account.
3. ▶ How to, Update My Profile.
4. ▶ How to, View Member's Plan/Benefits.
5. ▶ How to, Submit Prior Authorization Online.
6. ▶ How to, View Prior Authorizations.
7. ▶ How to, Submit Claims Online.
8. ▶ How to, View Online Claims.
9. ▶ How to, Check Claim Status.
10. ▶ How to, View Remit or EOB

The videos are available at www.advanticabenefits.com (choose Providers > "Click here").

Check them out and give us your feedback! The first 10 responders with feedback will receive a \$15 Starbucks gift card! E-mail Provider Network Operations at PNOaz@care1st.com.

Thank you!

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Visit our website at www.care1st.com/az

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info