



Coverage Changes for Dental Benefits for DDD Members 21 Years and Older

October 7, 2016

Dear Care1st Providers and Staff:

AHCCCS has expanded its coverage of dental benefits for **DDD members who are 21 years and older**. Beginning October 1, 2016, dental services, including dentures, are covered for AHCCCS DDD members 21 years of age and older. Dental services are limited to a total benefit amount of \$1,000 per member for each 12 month period beginning October 1, 2016 through September 30, 2017.

There is no change in coverage of dental benefits for Acute members and no change in coverage of dental services for DDD members who are under 21 years of age. For members under the age of 21, AHCCCS covers all medically necessary dental services including emergency dental services, dental screening, preventive services in accordance with the AHCCCS Dental Periodicity Schedule, as well as therapeutic dental services, therapeutic services and dental appliances in accordance with the AHCCCS Dental Periodicity Schedule.

If you have questions, please use the information below to contact us.

Thank you!

Provider Network Operations

Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7) Fax 602.778.1875

E-mail: pnoaz@care1st.com Visit our website at www.care1st.com/az

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Dental Clinical and Billing Guidelines Update

October 7, 2016

Dear Care1st Dental Providers and Staff:

Effective immediately, the Advantica/Care1st Clinical and Billing Guidelines have been updated. The updates are as follows:

Clinical and Billing Guidelines for Members under 21

1. The guideline has been renamed "Clinical and Billing Guidelines: AHCCCS & DDD Members Under 21 and DDD Members Over 21 \$1000 Dental Benefit.
2. Information related to the new DDD \$1000 Dental Benefit for Adult Members Aged 21 and Older has been added.
3. Services requiring prior authorization for DDD Adult Members are noted with "***" for DDD Adult Members.
4. D0260 – Code not covered – Removed
5. D0367 – New code. Guidelines added.

Clinical and Billing Guidelines for Members 21 and Over

1. The following wording was added:
This Guideline is used for Adult DDD after the \$1000 benefit is used and for AHCCCS Adults. For guidelines on DDD Adult \$1000 Dental Benefit, refer to "Clinical and Billing Guidelines AHCCCS & DDD Members Under 21 & DDD Members Over 21 \$1000 Dental Benefit".
2. D0260 – Code not covered - Removed

The updated Guidelines are available at www.care1st.com/az (choose Care1st > Providers > Dental) and on the Advantica website www.advanticabenefits.com (choose Dental Provider Log On > log into portal > choose Provider Reference Manuals).

Please call or email Provider Network Operations with any questions at the contact information provided below.

Thank you!

Provider Network Operations

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