



PROVIDER NETWORK FALL/WINTER MAILING

October 27, 2016

Dear Care1st and ONECare Providers, Office Staff & Billing Staff:

The 2016 Fall/Winter Provider Network Operations Mailing and Quick Reference Guide are available on our website. A link to the complete set of documents and a separate link to just the Quick Reference Guide is available. You may view, search and print as needed.

The network mailing provides updates, helpful reminders and tools to make your life easier when working with Care1st and ONECare.

The Quick Reference Guide includes information on *more than 70 topics*: Everything from advanced directives, AHCCCS accessibility and availability standards, behavioral health, health plan contact information, claims and reimbursement, EDI, EFT, fraud/waste/abuse, to prior authorization tips, and much, much, more. Please check it out!

To access the mailing, Quick Reference Guide go to www.care1st.com/az/ > Care1st > Providers > Mailings & Reference Materials.

If you have questions when reviewing the updates, please use the information below to contact us.

Thank you!

Provider Network Operations

Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7) Fax 602.778.1875

E-mail: pnoaz@care1st.com Visit our website at www.care1st.com/az/

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info