

REMINDER: LABORATORY REFERRALS

September 12, 2017

Sonora Quest Laboratories is the exclusive contracted outpatient lab for Care1st and ONECare members. Sonora Quest is a full service lab and is able to perform all lab tests, including complete drug screenings and maternity workups.

- Members directed for lab testing should be sent only to Sonora Quest
- Labs drawn in the office and sent out for processing should be sent only to Sonora Quest
- If your practice has another laboratory on site, please work the lab to forward blood draws and specimens for Care1st members to Sonora Quest to avoid claim denials for services referred to non-contracted laboratories

For a listing of Sonora Quest patient service locations, visit www.sonoraquest.com and select the “Locations & Scheduling” tab at the top of the home page. Web-based patient service center appointment scheduling is also available and offers members the ability to schedule an appointment for a convenient day and time, resulting in reduced wait time upon arrival at a patient service center. The web based scheduling system is available 24 hours a day. Although appointments are encouraged, walk in appointments are also available during scheduled hours of operation.

If you have any questions or need assistance, please contact Care1st Network Management using the information below.

Thank you!

Care1st Network Management

Phone: 602.778.1800 or 866.560.4042 (Options in order: 5, 7)

Fax: 602.778.1875 E-mail: SM_AZ_PNO@Care1stAZ.com

Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info