

REMINDER OF CARE1ST WEBSITE & EMAIL CHANGES

September 26, 2017

Dear Care1st and ONECare Providers and Staff:

This is a follow up communication with some additional suggestions to help if you have problems accessing our new website address.

Provider Network Operations is now Network Management. AND, our email addresses and our website address have changed!

Individual Email Addresses: <ul style="list-style-type: none">• Old email addresses ended in: @care1st.com• New email addresses end in: @care1staz.com• Everything else should remain the same!	Network Management Email Address: <ul style="list-style-type: none">• Old email address: pnoaz@care1st.com• New email address: SM_AZ_PNO@care1staz.com
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Website Address:
Follow the steps below to access our new website:

- 1) Delete your current saved link or favorite for Care1st
- 2) Open a new browser session
- 3) Type in www.care1staz.com
- 4) Save as a new link or favorite

IF YOU HAVE A PROBLEM ACCESSING OUR WEBSITE TRY THE FOLLOWING:

1. Check to see if you are using an old saved link or favorite. If yes, delete and create a new link/favorite with www.care1staz.com. *THIS INCLUDES LINKS TO THE PROVIDER PORTAL PAGE. For example:*
Old: https://azonline.care1st.com/az/provider_login New: https://azonline.care1staz.com/az/provider_login

2. Try clearing your cache

▪ Chrome:

– Click on “Customize and Control Google Chrome” button on right side of page:



– Click “History” and then choose “History” on screen that pops up

– Choose “Clear Browsing Data” on left and then Choose “Clear Browsing Data button

▪ Explorer:

– Click the “Tools” button on right side of page:



– Choose “Internet Options”

– Under General Tab click “Delete Browsing History” toward bottom of the page

Please contact Care1st Network Management as outlined below with any questions. **Thank you!**

Care1st Network Management

Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)

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Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info