



## **Advantica Payment September 28, 2017**

October 2, 2017

Dear Care1st Providers and Staff:

If you participate in the Advantica Provider Incentive, it's important you know Advantica identified an error in the processing of your 2016-2017 provider incentive payments. All incentive payment errors were corrected on your 9/28/2017 remittance advice.

Please note that the corrected incentive payments are on separate/new claim numbers. The original date of service and member name are included with each new claim number to provide an identifier for your records.

If you have any questions or need assistance, please contact Advantica Customer Service at 800-429-0495.

***Thank You!***