



ACTION REQUIRED:
ONECare Member ID Number/Card Change
Effective January 1, 2018

December 4, 2017

Effective January 1, 2018, your ONECare members will have a new ID number and ID card. Below is a sample of the new ID card that will be mailed to members in December 2017.

Here is what you need to do:

1. Ask your members for their new ID card
2. Update your records with the new ID number
3. Begin billing the new ID number January 1, 2018



Please call or email Network Management with any questions at the contact information provided below.

Thank you!

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Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info