

UPDATE: HANDWRITING ON PAPER CLAIM FORMS

July 20, 2018

Dear Care1st Providers, Office Staff & Billing Staff:

On June 21, 2018, we issued a communication regarding Care1st's alignment with the AHCCCS guideline regarding handwriting on claims effective June 1, 2018. The communication stated that effective August 1, 2018 and forward claims received with handwriting on any part of the claim (with the exception of handwriting on the signature field) would be returned.

On July 12, 2018, AHCCCS rescinded its claims policy on the prohibition of handwriting on claim forms (ADA 2012, CMS-1500 and UB-04) effective immediately. In accordance with AHCCCS, Care1st is rescinding this guideline and will continue to accept claims with handwriting on and after August 1, 2018.

Please disregard our previous communication issued June 21, 2018.

If you have questions regarding this change, please contact Network Management using one of the options below.

Thank you!

Care1st Network Management

Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)

Fax 602.778.1875/E-mail SM_AZ_PNO@Care1stAZ.com

Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info