

PROVIDER MANUAL UPDATES

September 18, 2018

The **Care1st Provider Manual** has been updated (September 2018 revision date) and is available on our website:

www.care1staz.com > Care1st > Providers > Manual

In addition to a link to the complete manual, each section of the manual has its own link. You may view, search and print as needed. The table below outlines the changes made by section:

Section	Title	Updates
All Sections	All Sections	<ul style="list-style-type: none"> Updated Various Titles Updated Website address
II	Quick Reference Contact List	<ul style="list-style-type: none"> Updated Infusion from Preferred Homecare to Coram
III	Provider Roles and Responsibilities	<ul style="list-style-type: none"> Updated All Appointment Availability Standards Added Provider Location Accommodations section
IV	Member Rights and Responsibilities	<ul style="list-style-type: none"> Updated Member Rights
VI	Covered Services	<ul style="list-style-type: none"> Updated Maternity Care section Updated Children’s Rehabilitative Services section Updated Formulary section
VII	Behavioral Health Services	<ul style="list-style-type: none"> Updated entire section according to the AHCCCS Complete Care contract
X	Quality Improvement	<ul style="list-style-type: none"> Added Incidents, Accident and Death Reporting section Added Providers’ Duty to Warn
XI	Billing, Claims and Encounters	<ul style="list-style-type: none"> Updated the Medical Remittance Advices Available on Website section Updated Benefit Coordination and Fiscal Responsibility for Behavioral Health and Physical Health Services section

If you do not have access to the internet and need a hard copy of the manual, please contact Network Management as outlined below.

Thank you!

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Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info