



UPDATES TO PRIOR AUTHORIZATION GUIDELINES Effective January 1, 2019

December 31, 2018

Dear Care1st and ONECare Providers and Staff:

As part of our integration into our new parent company WellCare, effective 1/1/2019 ONECare is migrating to Wellcare's claims payment system and the ONECare name is changing to WellCare.

To accommodate the transition, effective 1/1/2019, the Care1st/ONECare Prior Authorization Guidelines are being updated as follows.

The Care1st and WellCare (aka ONECare) Prior Authorization Guidelines are being separated into two documents:

- a. The new Care1st Prior Authorization Guideline is available at www.care1staz.com in the following location: Care1st > Providers > Prior Authorization Guidelines and Criteria
 - i. A statement was added to the Care1st Guideline to clarify that Behavioral Health Crisis Services do not require prior authorization.
- b. The new Wellcare (aka ONECare) Prior Authorization Guideline will be available at www.wellcare.com and is refreshed and reflects the national Wellcare Medicare Prior Authorization requirements.

If you have any questions or need assistance, please contact Care1st Network Management using the information below.

Thank you!

Network Management
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Visit our website at www.care1staz.com

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