



PHARMACY UPDATES FOR CARE1ST/WELLCARE

August 16, 2019

Dear Care1st/WellCare Providers and Staff,

Electronic Prior Authorization Is Here!

If you haven't already noticed, we are live with the Surescripts Electronic Prior Authorization solution for all of our members. Electronic Prior Authorization allows providers to identify the need for prior authorization during the e-prescribing process and process the prior authorization electronically before sending the prescription to the pharmacy. This significantly decreases your administrative burden and improves patient satisfaction.

To learn more about integrated Electronic Prior Authorization, please visit: <https://surescripts.com/enhance-prescribing/prior-authorization>

If you do not yet have access to electronic prior authorization in your EHR, sign up for a free account on the Surescripts Prior Authorization Portal. The Surescripts Prior Authorization Portal makes it easy to submit fully electronic prior authorization requests for all Care1st/WellCare members.

Get started now at: <https://surescripts.com/priorauthportalenvisionrx>

Continuous Glucose Monitors (CGM): CGM is a covered benefit for Medicaid members ONLY if medically necessary. All requests for CGM need to be submitted to our Medical UM department. ***Any requests submitted through the Pharmacy PA process will be denied and need to be resubmitted to our Medical UM team.***

Medical UM PA: **PH 602.778.1800** (provider menu = option 5)
FAX 602.778.1838

Viscosupplements (Medicaid): Effective 4/1/19, viscosupplements are only supplied as Buy and Bill (submitted as J-codes on medical claims) and ALL require PA. Claims on the pharmacy benefit will be denied.

Opioid Abuse: Care1st is committed to helping our members with opioid abuse. All forms of naloxone are available on our formulary. We encourage prescribers to prescribe naloxone for any member with daily MME >50, especially if the member is on concomitant benzodiazepines, sleep agents or other respiratory depressant drugs; or if member also has respiratory diseases such as COPD or asthma or sleep apnea.

If you require a resource to help with a treatment plan for a Care1st member with opioid abuse, please consider contacting the Opioid Assistance & Referral Line (OAR) at **1-888-688-4222**.

Care1st Network Management
Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)
Fax 602.778.1875/E-mail SM_AZ_PNO@Care1stAZ.com
Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info



Hepatitis C Center of Excellence:

Care1st and Maricopa Integrated Health System (MIHS) have entered into a partnership to create the Hepatitis C Center of Excellence. Please consider referring any Care1st adult Medicaid member with uncomplicated Hepatitis C in Maricopa county to MIHS for treatment.

Limited Specialty Pharmacy Network (Medicaid ONLY):

The Limited Specialty Pharmacy Network went into place on 4/1/19 and includes the following pharmacies:

Name	Location	Phone Number
EXACTUS PHARMACY SOLUTIONS INC	Tampa, FL	1-866-458-9246
CVS CAREMARK SPECIALTY PHARMACY	4 locations Nationwide (CA, KS, PA, IL)	1-800-237-2767 OR 1-866-387-2573

The list of drugs that included in this Limited Network can be obtained by contacting:

Provider Network

Phone: **1-602-778-1800** or **1-866-560-4042** (Options in order: 5, 7)

[The Specialty Drugs impacted by this Network are listed behind the provider portal at www.care1staz.com

Drug Utilization Review (DUR): Retrospective claim review analysis identified a number of Care 1st members that may be at an increased risk of sudden cardiac death based on the 2011/2012 FDA dosing alert for citalopram. Please consider reviewing your patients on citalopram to ensure:

- Dose of citalopram should not exceed 40 mg/day OR
- Dose should not exceed 20mg/day if the patient is greater than 60 years of age
- Risk of sudden death increases if the member is on other QT prolonging medications.

Pharmacy Quality Measures: *ADHERENCE....ADHERENCE....ADHERENCE*

The basis for many of our Quality measures for our Medicaid and Medicare patients begins with taking prescribed medications as directed. Consider discussing adherence with your patients to understand how they are taking their medication and identify any potential barriers to adherence such as: cost, side effects, understanding of disease & importance of prescription therapy etc.

Care1st/WellCare offers many options to help with adherence for Medicaid and Medicare including:

- Scriptsync - aligns prescription pick up to one time/month (3+ chronic medications) AND
- Multi-dose packaging (all medications in a specific time of day packet) at no additional cost (5+ medications).
- 90 day fills for Medicare members ONLY

Contact Pharmacy Prior Authorization at **1-602-778-1800** (Options 5, 5) if you have any questions.

Thanks!

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