



AZ CYE 2018 Hybrid Performance Measure Study Provider Communication

Data Collection for the CYE 2018 Hybrid Performance Measure Study

The Arizona Health Care Cost Containment System (AHCCCS) is preparing to collect data for the CYE 2018 Hybrid Performance Measure Study which will provide valuable quantitative information about the medical services Medicaid members received through their AHCCCS Contractors during the October 1, 2017 through September 30, 2018 time period. AHCCCS has contracted with Health Services Advisory Group, Inc. (HSAG) to conduct this study as an optional External Quality Review (EQR) activity.

Beginning December 2019, HSAG will be contacting selected providers to collect the necessary medical records. It is critical to the success of the study that providers respond with the requested information as soon as possible. AHCCCS is authorized to obtain records of Medicaid members consistent with state and federal laws, regulations, policy and the AHCCCS Provider Participation Agreement, including but not limited to, 45 CFR Part 164, 42 CFR Part 431, 42 CFR 438.3, ARS §36-2903, A.A.C. R9-22-512, and the AHCCCS Medical Policy Manual Chapter 600. Providers are required to promptly furnish the requested records at no cost.

Obtaining a signed release from the member is not needed under federal and state provisions because the records are requested for purposes of AHCCCS health care operations.

If you receive a medical record request, please ensure that you send your charts to HSAG prior to the **March 18, 2020 deadline**. No charts will be accepted for the study after March 18, 2020. Thank you for your assistance and cooperation in the success of this project.

If you have any questions about the CYE 2018 Hybrid Performance Measure Study, please contact Jamie Robin, Quality Improvement Manager at AHCCCS by calling 602-417-4717.