

## 01/23/20 – All together now.

In Arizona, Care1st Health Plan and Arizona Complete Health-Complete Care Plan are bringing our health plans together to better serve our members, providers, partners and communities.

We're excited about this opportunity to bring our health plans together, what it means for our employees, and most importantly – what it means for YOU.

Right now, nothing is changing. We will continue to work as Care1st Health Plan and Arizona Complete Health-Complete Care Plan during this change period.

Care1st Health Plan and Arizona Complete Health-Complete Care Plan **members** can still depend on the same health plan, network, supports and services you have come to expect. Your current Member ID card is still your key to your good health.

Care1st Health Plan and Arizona Complete Health-Complete Care Plan **providers** should continue to treat members from each health plan as you do under your current contract(s). Your existing support channels will stay in place. And your patients' current Member ID cards will remain valid as well.

If you have questions, you can call us.

Care1st Health Plan: 1-866-560-4042

Further messaging will be shared, should any new changes be made.

## 23/01/20 – Ahora, todos unidos.

En Arizona, Care1st Health Plan y Arizona Complete Health-Complete Care Plan unimos nuestros planes de salud para prestar un mejor servicio a nuestros afiliados, proveedores, socios y comunidades.

Nos entusiasma esta oportunidad de unir nuestros planes de salud, lo que significa para nuestros empleados y, sobre todo, lo que significa para usted.

Por el momento, no cambiará nada. Continuaremos trabajando como Care1st Health Plan y Arizona Complete Health-Complete Care Plan durante este período de cambio.

Los afiliados de Care1st Health Plan y Arizona Complete Health-Complete Care Plan pueden seguir haciendo uso de su mismo plan de salud, red, ayudas y servicios como hasta ahora. Su tarjeta de ID de afiliado sigue siendo su pasaje a una buena salud.

Los proveedores de Care1st Health Plan y Arizona Complete Health-Complete Care Plan seguirán tratando a los afiliados de cada plan de salud como lo han venido haciendo conforme a sus contratos actuales. Sus canales de apoyo de proveedores actuales seguirán en vigor y las tarjetas de ID de afiliado de sus pacientes también continuarán siendo válidas.

Si tiene preguntas, puede llamarnos.

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En caso de que se produzcan más cambios, se le notificará adecuadamente.

