



PROVIDER MANUAL UPDATES

May 05, 2020

The **Care1st Provider Manual** has been updated (April 2020 revision date) and is available on our website:

www.care1staz.com > Care1st > Providers > Manual

In addition to a link to the complete manual, each section of the manual has its own link. You may view, search and print as needed. The table below outlines the changes made by section:

Section	Title	Updates
All Sections	All Sections	<ul style="list-style-type: none"> Updated Various Titles
II	Quick Reference Contact List	<ul style="list-style-type: none"> Updated contact information for Coram Added section for Continuous Glucose Monitors (CGM)
IV	Member Rights and Responsibilities	<ul style="list-style-type: none"> Updated Member Rights
VI	Covered Services	<ul style="list-style-type: none"> Updated Early and Periodic Screening, Diagnostic and Treatment (EPSDT) section Updated Developmental Screening Tools section Updated Family Planning Services section
VII	Behavioral Health Services	<ul style="list-style-type: none"> Updated multiple sections
IX	Medical Operations	<ul style="list-style-type: none"> Updated Authorization Forms section Updated Pharmacy Management section
XI	Billing, Claims and Encounters	<ul style="list-style-type: none"> Updated Electronic Data Interchange (EDI) section Updated Required Claim Fields section Updated Resubmissions/Corrected Claims section Updated Modifier 76 & 77 sections Updated Dialysis section
XII	Fraud Waste Abuse	<ul style="list-style-type: none"> Updated Hotline and Email information

If you do not have access to the internet and need a hard copy of the manual, please contact Network Management as outlined below.

Thank you!

Care1st Network Management

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Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info