



Reminder: AHCCCS IAD Reporting is Mandatory!

September 16, 2020

Dear Care1st Providers and Staff:

We want to take this opportunity to remind all BH providers of the expectation to report all Incidents, Accidents and Deaths (IAD) through the IAD Database (Portal). The IAD Database (Portal) can be accessed via: <https://qmportal.azahcccs.gov>

Examples of reportable incidents include but are not limited to the following:

- Unexpected Deaths,
- Suicide Attempts,
- Healthcare Acquired Conditions,
- Unauthorized Leave of Absence, etc.

All incidents are to be reported as soon as you become aware of the incident, ideally within 24 hours.

If you need additional information regarding the IAD database or the reporting of incidents, accidents and deaths you can access training on our website at www.care1staz.com > Behavioral Health Information & Resources > IAD Reporting.

You may also email our Quality team at SM_AZ_qmnurse@care1staz.com.

Thank you!

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Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info