



CR MODIFIER REMINDERS: COVID-19 TESTING & TREATMENT

October 23, 2020

Dear Provider, Office staff and Billing staff,

As a reminder, services billed for COVID-19 testing or related services shall be billed according to guidance outlined in the AHCCCS COVID-19 FAQs to ensure accurate reporting. The FAQ is located on the AHCCCS website in the following location:

<https://azahcccs.gov/AHCCCS/AboutUs/covid19FAQ.html>

COVID-19 Emergency Medical Coding Guidance:

<https://azahcccs.gov/PlansProviders/Downloads/MedicalCodingResources/COVID-19EmergencyMedicalCodingGuidance.pdf>

COVID-19 Emergency Related - "CR" Modifier - Catastrophe/Disaster

- The CR modifier must be used on all applicable claims for services provided as a result of, or related to, the national emergency declaration dated March 13, 2020 related to the COVID-19 outbreak. This includes all COVID-19 testing.
- The CR modifier must be billed on all claims for both outpatient institutional and non-institutional forms listed here:
 - ASC X12 837P and 837I (Outpatient)
 - CMS – 1500
 - NUBC UB-04 (Outpatient)

Examples

The CR modifier should be used in the following instances:

- Member is experiencing COVID-19 symptoms, receives influenza test with positive result, so is not tested for COVID-19 and does not have an associated diagnosis code, but would likely not have received influenza test if not for the emergency.
- Member is unable to attend treatment program due to closures and/or quarantine related to the emergency and additional respite hours are provided, which otherwise would likely not have been received if not for the emergency.

If you have any questions, please call our Claim Customer Service Department at 602-778-1800 (option 5, 4). We are open Monday through Friday from 8:00 a.m. 12:00 p.m. and 1:00 p.m. until 4:30 p.m., except for holidays.

Thank you!

Care1st Network Management

Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)

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Visit our website at www.care1staz.com

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