



Care1st Members Transition to Arizona Complete Health Effective October 1, 2021

March 22, 2021

Dear Provider Partner:

In January 2020, WellCare, parent company of Care1st, and Centene, parent company of Arizona Complete Health (AzCH) merged. Currently, both Care1st and AzCH service the AHCCCS Central Geographical Service Area (GSA), which includes Gila, Maricopa and Pinal counties. Effective October 1, 2021, Care1st will no longer service the Central GSA. As a result, this summer, Care1st Gila, Maricopa and Pinal members will have an opportunity to choose another AHCCCS plan or be assigned to AzCH *effective October 1, 2021*.

While it's always important to verify member eligibility, prior to providing services on or after October 1, 2021 to your Care1st members, it will be even more critical to verify eligibility in order to confirm members' new AHCCCS plan since Care1st will no longer be responsible for services in the Central GSA after September 30, 2021.

NOTE: Members in the Northern GSA, i.e. Apache, Coconino, Mohave, Navajo and Yavapai counties are NOT impacted by this change. Care1st will continue to service the Northern GSA.

Additional information regarding claims, prior authorization and other frequently asked questions will be coming your way in the months leading up to the change.

If you have questions or need assistance, please contact Care1st Network Management using the information below.

Thank You!

Care1st Network Management

Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)

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Visit our website at www.care1staz.com

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